



## NIBE Uplink™: freedom – anywhere, anytime



**NIBE Uplink™ offers an efficient and easy way to control your heat pump. Wherever you are, log into your system over the Internet for an instant view of the heat pump's temperature and current status.**

### Remote management of your system

The NIBE Uplink™ Basic service offers a quick overview of the present status of your heat pump via the Internet. If your system is affected by an operational disturbance you receive an alert via e-mail, allowing you to react quickly. With the NIBE Uplink™ Premium service, the heating and domestic hot water system can also be monitored and controlled remotely for perfect comfort.

NIBE Uplink™ offers the option to control comfort levels remotely.

**NIBE Uplink™ is supplied and supported by NIBE UK**



#### NIBE Uplink™ FEATURES

- ✓ Clear, easy monitoring and control of heating and water temperatures for maximum comfort.
- ✓ Can provide external monitoring of multiple properties at the same time.
- ✓ If the system's operation is interrupted an alert is issued via e-mail allowing you to react quickly.
- ✓ Simple installation through an ethernet cable.
- ✓ Logs heat pump parameters and presents data in a user-friendly history chart.

#### Different service levels to suit your needs

NIBE Uplink™ offers different levels of service. The free Basic service will suit most homeowners and offers access to a quick system overview, alarms and recent history. The Premium service, with its additional functionality, is aimed at those with a specific need to change settings remotely; for example, holiday home owners. The Premium service is subject to a fixed annual subscription fee that varies depending on the functions selected.

Function	Basic Service	Premium Service
Monitor	✓	✓
Alarms	✓	✓
History <sup>1</sup>	✓	✓
Extended history <sup>2</sup>		✓
Change settings <sup>3</sup>		✓

1. 1 month's history with limited parameters.
2. History since installation of NIBE Uplink™.
3. Access to menus for: 'Indoor Climate', 'Hot Water' and 'Heat Pump' (with the exception of some sub-menus).

### System requirements

The following is required in order for NIBE Uplink™ to function:

- Compatible system – please visit [www.nibeuplink.co.uk](http://www.nibeuplink.co.uk) for details
- Network cable Cat.5e UTP (straight, male-male), wired network communication.
- Broadband Internet connection.
- A web browser that supports JavaScript. If Internet Explorer is used it must be version 7 or higher.

### Installation

Before using NIBE Uplink™ the product must be installed and setup according to the instructions in the heat pump's installer handbook. When connected, data traffic will be generated via your Internet connection.

### Functions

#### Status

Shows a status overview of the selected system; for example, temperatures, operating status and any notifications relating to the system.

#### Service info

This displays information from the 'INFO' menu (the amount of information varies depending on the system).

#### Change settings

This function only relates to the Premium service. It allows the settings for the following menus to be changed: 'INDOOR CLIMATE', 'HOT WATER' and 'HEAT PUMP' (with the exception of certain sub-menus such as 'time & date', 'my icons' and 'sms').

#### History

History is displayed in the form of diagrams for status and temperature sensor.

#### Alarm

Displays information and proposed action for any relevant alarms as well as the alarm history.

#### Premium

Allows creation of subscriptions for the different Premium service functions and access to the current status and purchase history of your subscriptions.

#### Options

Access to the following:

- Adapt the overview image (your NIBE Uplink™ landing page).
- Edit the system profile (name and address of the system).
- Security (allow other NIBE Uplink™ accounts to control and/or monitor your system).

#### Support

Access to manual downloads and the latest software for your system via the NIBE website at [www.nibe.co.uk](http://www.nibe.co.uk).

**Uplink™ is supplied and supported by  
NIBE UK Ltd. Further details can be found  
at [www.nibe.co.uk](http://www.nibe.co.uk).**

